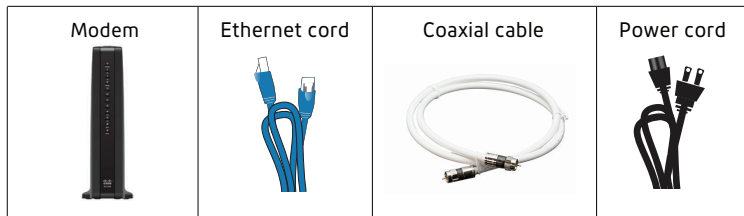


COGECO SIMPLE SOLUTIONS

Setting up your Services

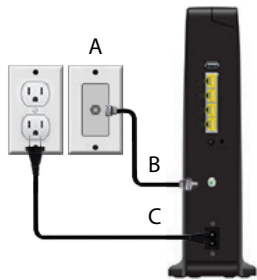


The following items will be found in your modem set up kit:



Connecting your modem

If you are replacing your current modem, begin by removing your old equipment first.



- Locate an active and unused coaxial wall outlet.
- Connect the coaxial cable provided from the wall outlet to the cable connector at the rear of your modem. Hand-tighten the connectors to avoid damaging them.
- Connect the power cord from the modem to an active wall power outlet. This will start the modem synchronization process.

Getting your WiFi Credentials

COGECO Overview Bills & Payments Services & Equipment **Internet** Phone Television

Usage Security Services Email Address Management **Wi-Fi Settings**

Your Wi-Fi Settings

Below you will find your default Wi-Fi settings

Wi-Fi network name (SSID):	C12A1B12345678
Wi-Fi password:	cogeco123456



Visit [cogeco/myaccount](https://cogeco.ca/myaccount) and register for My Account to get your Wi-Fi credentials.

Visit cogeco.ca/support to view

- FAQ's on connecting to popular devices
- Videos on how to self-install your modem
- Additional FAQ's on Wi-Fi
- Return instructions for swapping your equipment
- Chat with an agent

Important : If you are replacing your modem, don't forget to use the shipping label included in your new Self-Install kit to return your old equipment at your nearest Canada Post location to avoid any charges.

