

Quick Reference TV guide

Getting
Started

with
Cogeco
Digital TV.



 **COGECO**

How can we help you?

Welcome to Cogeco Digital TV

At Cogeco, we put you first in everything we do. Our goal is to give you a TV experience unlike any other – from the first-class service we provide to the latest programming and features you get to enjoy.

Whether it's a wide variety of TV packages, the programs you want, when you want with Cogeco On Demand, rich HD programming, and reliable services in any weather, Cogeco gives more home entertainment for your money.

This guide contains many hints and tips to help you customize and take full advantage of your TV service.

BEFORE YOU START

- 1** Review the Safety Instructions Section – page 4 and 5.
- 2** Follow the instructions on the Installation and Activation Sheet (included in your box). Use this sheet as reference for all functions and connections of your Cogeco digital receiver and Cogeco remote control.
- 3** As your TV service is continuously evolving, we strongly recommend that you access the online Cogeco Support section for supplementary information.



To get more information:

Cogeco.ca/SupportOntario
Cogeco.ca/SupportQuebec



Call:

Ontario: 1-800-267-9000
Quebec: 1-800-665-3131

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Important Safety Instructions

Cleaning

Unplug the receiver from the electrical wall outlet before cleaning.
Do not use liquid cleaners or aerosol cleaners. Use a slightly damp cloth for cleaning.

Attachments

Please do not attach equipment that has not been recommended.
It may be hazardous.

Water and moisture

Do not use this equipment near water or damp areas (e.g. near a bathtub, kitchen sink, swimming pool or in a wet basement). Please note that water damage will automatically void your equipment warranty.

Accessories

Do not place the receiver on an unstable cart, stand, tripod, bracket or table. The receiver may fall causing serious injury and serious damage to the equipment. Use only with a cart, stand, tripod, bracket or table recommended by the manufacturer or sold with the equipment. Any mounting of the equipment should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

Ventilation

Slots and openings in the receiver are provided for ventilation to ensure reliable operation of the equipment and to protect it from overheating. A 2-inch gap should be allowed on all sides, and devices should not be stacked directly on top of each other. The openings should never be blocked by placing the receiver on a bed, sofa, rug or similar surface. Equipment should never be placed near or over a radiator or heat register or in a built-in installation, such as a bookcase or rack, unless proper ventilation is provided.

Power sources

The receiver should be operated only from the type of power sources indicated on the marking label. For equipment intended to operate from battery power or other sources, refer to the operating instructions.

Ground or polarization

This equipment may be equipped with a polarized alternating-current line plug (a plug with one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fully into the outlet, your outlet may be outdated and you should contact your electrician to replace it.

Alternate warnings

This equipment may be equipped with a 3-wire grounding-type plug. It will only fit into a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug fully into the outlet, your outlet may be outdated and you should contact your electrician to replace it.







Power cord protection

Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, especially cords near plugs, convenience receptacles and the point where they exit the equipment.

Using the Interactive Guide





Using the iGuide — Your Interactive Program Guides

The iGuide is your source for finding what's on your TV and searching through TV listings for up to 14 days.

1. Press the **GUIDE** button.
2. Use the   buttons to scroll through program listings by channel or use the **PAGE** and   buttons together to view listings one page at a time.
3. Use the   buttons to scroll by time.
4. Press **INFO** to see detailed program information for any highlighted title.
5. Press **OK/SELECT** to tune in to the selected channel.
6. Press the **GUIDE** button twice if you wish to view listings by channel. Please note that you will not be able to tune in to channels you have not subscribed to.
7. Press **EXIT** to return to live TV.





Using the Menus

Use the menu to access features of the Interactive Guide such as Search, Favourites, Parental Controls, Cogeco On Demand and more. The **Quick Menu** provides shortcuts directly to the key features.

1. Press the **MENU** button one time to access the **Quick Menu**.
2. Press the **MENU** button twice if you wish to access the **Main Menu**.
3. Use the     buttons on your remote to navigate through the menu items.
4. Press **OK/SELECT** to access that menu item.
5. Press **EXIT** to return to live TV.

Using the Search function

Use Search to easily find a specific program.


1. Press the **MENU** button.
2. Select the **SEARCH** menu and then **TITLE SEARCH**.
3. Use the     buttons to navigate the letters on the keyboard to spell out the show title. Continue entering letters until the show you are looking for appears on the right.
4. Arrow to the right and highlight the show you want to watch.
5. Press **OK/SELECT** to view your show.

Using the Setting options




Language Setup

1. From the **Setup Menu**, select **Text Language Setup**.
2. Choose the preferred language for the on-screen menus within the Interactive Guide. Select **OK/SELECT** to confirm.

Parental Controls Setup




1. To activate Parental Controls, set a personalized **4-digit PIN** to place Locks by Movie Rating, TV Rating, Channels and Titles. You can also hide adult titles from being displayed on-screen.
2. Select the  icon on the **Quick Menu** or **Info Screen** to lock the current program or channel.
3. You can access Parental Controls from the **Main Menu** or the **Setup Menu** to set up all Locks.

Favourites Setup

1. From the **Main Menu**, select **Setup**, then **Favourites Lists Setup**. From here you can create up to 5 unique lists. Use the on-screen keyboard to create up to 5 unique Favourites lists.
2. Highlight a channel in the listings and press **OK/SELECT** or **FAV** to add to your favourites. A  icon will appear.
3. To remove a channel from your **Favourites** list, press **OK/SELECT** or **FAV**.
4. Press the  icon to confirm your **Favourites** channel settings.
5. While watching TV, press the **FAV** button to skip to your next favourite channel on the current list. To access your **Favourites Lists**, select the  icon from the **Quick Menu**.

Ordering and Watching Pay-Per-View

With Pay-Per-View, watch live sports and special events and choose from a selection of hit movies.

1. From the **Main Menu** and **Quick Menu**, select **PPV**.
2. When you find a show of interest, highlight the title and press **OK/SELECT** for the information screen.
3. Programs may be offered in a package (by title, time block, etc.). When you select a title from the listings, an  icon will appear if the program is part of a package.
4. Press the  icon to purchase the program.
5. To cancel a PPV order before the program starts, select the ordered program in the listings menu. From the information screen, select the  icon and follow the prompts. You will not be billed if you have not tuned in to the program.

Pay-Per-View is available where technology permits.







Using your HD Recorder









Get total control of your TV with the HD Recorder: record your favourite shows and view them as many times as you want, whenever you want; pause, rewind and fast forward while watching a live or recorded show; record 2 shows at the same time while watching a previously recorded show or record one show while watching a live show. Recording capacities vary between HD Recorder models.

Controlling live TV

Control Buttons

Controlling live TV includes pausing for up to 2 hours, allowing you to rewind and fast forward.

1. Press  to automatically replay the last 15 seconds in live broadcast.
2. You can pause  a live show for up to 2 hours. Pause capacity depends on video format. Press play  to resume normal play.
3. If you want to continue watching the show later, press the REC  button to save it before the hour ends.
4. You can press  or  multiple times to increase the fast-forward or rewind speed by up to 4 times. You can only rewind for the length of time you have watched a program. You can fast forward up to the point of live TV broadcast.
5. To return to live TV, press the **LIVE** button.



6. The     buttons on your remote will also control playback when you are watching a recording in progress or while watching a recorded show.
 - The  button is for Play/Pause.
 - The  button is for Rewind/Slow rewind from Pause
 - The  button is for Fast Forward/Slow Forward from Pause
 - The  button is for returning to live TV

Status Bar



The status bar appears whenever you pause, rewind or fast forward.

Yellow	Position bar indicates where you are in the program
Green	Indicates the length of the program you are watching
White	Indicates the length of other programs available in the buffer
Red	Indicates that you are watching a recording in progress

Recording Programs


1. To record the program you're currently watching, press the REC  button. The recording will start only from where you have started recording (it will not record the full show).
2. To set a recording in advance, highlight the chosen program in the Interactive Program Guide. Press the REC  button to start recording at the scheduled start time.
3. Follow the on-screen instructions to choose your **Recording options**:
 - How many episodes to record: a single episode or all episodes
 - How many recordings to save
 - How long to save the recording: until you erase it or until space is needed
4. To view programs stored on your HD Recorder, select **DVR** from the **Main Menu**, then **MY RECORDINGS**, or press **LIST** on your remote.

Recording Programs (cont'd)

5. Press **OK/SELECT** to view the chosen recorded program. Use either the video control or the arrow buttons on your remote to play, pause, rewind and fast forward a recorded show.
6. You can change your **Recording options** at any time, as often as you like. Select the  icon from the recorded program information screen:
 - Change the frequency of the recording, such as every day or once a week.
 - Specify how many recordings to save.
 - Set a **Save Until** parameter, either until you delete or delete automatically when space is needed.
 - Change the start and end times in order to catch every minute of a program, even if it runs over.
7. To delete a recording, select the  icon from the recorded program information screen.
8. If there are scheduling conflicts in your series recordings, your HD recorder will automatically create a **Series Priority List**, including the first series recorded as the highest priority. To change recording priorities, select **SERIES RECORDINGS** from the **DVR Menu**. Note that individual recordings always take priority over series recordings when there are scheduling conflicts.

Using Cogeco On Demand

Watch what you want, when you want it. Cogeco On Demand gives you instant access to your favourite TV shows, movies, music videos, youth programs and many more – some of it being available for FREE. You can watch your selection as many times as you want, as long as it is within your rental period of normally 24 hours.

1. To access Cogeco On Demand, tune in to **channel 600** or select **VOD** from the **Quick Menu**.
2. Press **OK/SELECT** to select a category and then a title. You will get detailed information about the title, including length, cost, rating and description.
3. Programs appearing in grey are programs available through a package or channel to which you have not subscribed.
4. Select the  icon and press **OK/SELECT** to order the **On Demand** program. Your selection will begin playing immediately and you can watch as often as you want during the 24-hour rental period.
5. Using the video control or arrow buttons on your remote, enjoy the flexibility of being able to rewind, fast forward and pause your On Demand show.
6. If you want to return to watching regular TV, press **EXIT** at any time.

Visit **CogecoOnDemand.ca** for more information about the latest in trailers, top movies, featured shows and the list of On Demand channels. Cogeco On Demand is available where technology permits.

Enjoy your
experience.



 **COGECO**
Digital Cable