

HOW TO ORDER VIDEO ON DEMAND (VOD)

Welcome to Cogeco's new Video on Demand (VOD) service, the most exciting new way for you to enjoy movies right at home through your digital box. Your Cogeco Interactive Program Guide will make it easy for you to explore all your VOD service options.

Great new features include:

- interactive VOD program listings and information screens
- ordering at the touch of a button
- movie previews and playback features—pause, stop, rewind and fast-forward

Follow these simple steps to begin using VOD:



Interactive Program Guide Main Menu

1. Press **MENU** on your remote control to access your Interactive Program Guide Main Menu.
2. Press the arrow buttons on your remote to move the yellow highlight bar.
3. Highlight the **VOD** button.
4. Press **OK**.
5. If you want to return to watching regular TV, press **EXIT** at any time.

Here's how easy it is to use VOD. From the VOD Main Menu, choose from the following selections:

- New Releases – The latest content on VOD.
- Movie Library – All other movies including classics
- Family – Cartoons and other family programming
- Music/Sports/Other – Concerts, Sporting Events and other specialty programming
- Adult – Adult only programming
- All Videos – A complete listing of all movies.
- My Rentals – Movies you have already ordered that are still available for viewing.

Select a category and press OK



VOD Main Menu

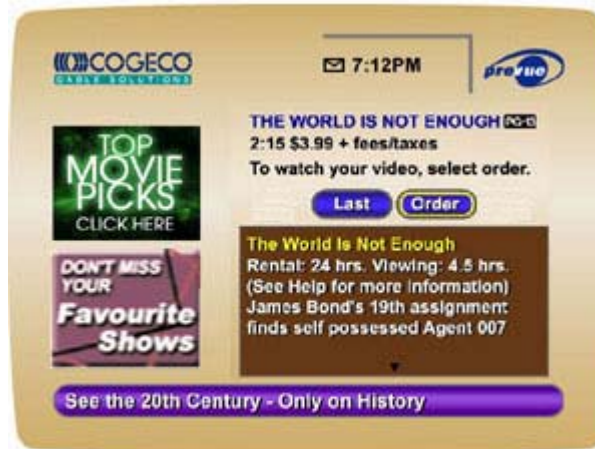
Select a movie and press OK



Listings by New Releases

ORDER A MOVIE

- **Highlight the movie** you want to watch and press **OK** to select it.
- Press **ORDER** to order.



Video Information Screen

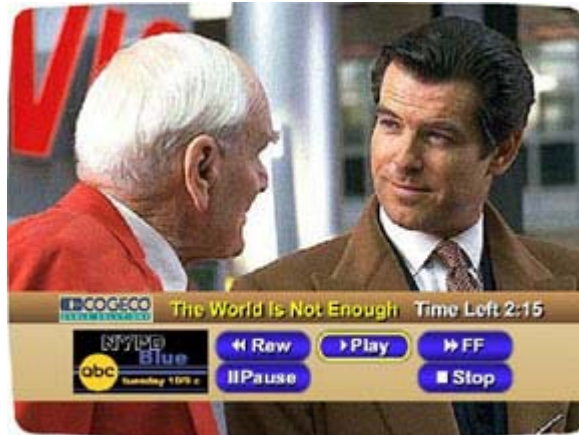
If you select order, a confirmation screen appears.
Highlight yes and press **OK** to begin watching the movie.



VOD Order Confirmation

ACCESS VCR CAPABILITY

- The Flip Bar gives you VCR control at your fingertips. To access, press **OK** while watching your movie.
- Highlight the desired option and press **OK**.
- Press **OK** again to make the Flip Bar disappear or reappear.



VOD Flip Bar

Guide Tip

Parental Control and Purchase codes apply to VOD programming just like they do with other listings in Interactive Program Guide.

STORE A MOVIE

- After stopping a movie, you can access it again to either resume where you left off, or to restart from the beginning. The movie is “stored” in your “My Rentals”.
- To get to My Rentals, simply select **MY RENTALS** from the VOD Main Menu. You then see a complete list of titles you’ve rented that are still available for you to view.
- Select the movie you would like to resume or restart.



My Rentals

Guide Tip

If a Reminder is set through your Interactive Program Guide for a non-VOD program, the Reminder will appear on-screen while the movie is in progress. The viewer can accept the Reminder and tune to the program, which stops the VOD session. To return to the VOD movie, the viewer can either Resume or Restart from My Rentals.

Select your movie and choose either Restart or Resume from the information screen. Restart starts the movie at the beginning and Resume starts at the point you stopped.



Rented Video Information Screen

BLOCK CHANNELS YOU DON'T WANT YOUR KIDS TO SEE

- Set up your personal 4-digit Parental Control Code through the set-up option on your Interactive Program Guide Main Menu.
- Then select **PARENTS** (or **LOCKS**) from the Main Menu.
- Use the arrow buttons on your remote to place the locks.
- You can also press **LOCK** on your remote to restrict viewing of a program you are watching or have highlighted in the listings.
- If you select a locked title, you will be prompted for your 4-digit Parental Control Code. You must enter it to resume watching.



Parental Control