



PREPAID CALLING SERVICES

For inquiries about Goldline prepaid calling service, please call Gold Line customer service: 1-866-619-7708 (24 hours/day, 7 days/week)



COGECO Home Phone

www.goldline.net/cogeco

- When you are away from home, Cogeco has created a preferred partnership with Gold Line, a leading provider of prepaid calling cards. You can use this service to place calls anywhere in the world, including Canada and the US, no matter what kind of phone you're calling from (cell phone, public phone, etc.).

How to activate your account:

Step 1: Visit our website at www.goldline.net/cogeco.

Step 2: Click on **Set Up New Account**.

Step 3: Follow the instructions.

You will be required to select a purchase amount, enter your contact and credit card information and create web login and password.

To activate your Gold Line account or for questions and inquiries, you can also contact a Gold Line customer service representative at 1-866-619-7708.

Your account will be activated instantly.

How to make a call from a registered number:

* A registered number is a phone number that you have registered with your Gold Line account which means that no PIN will be required when placing a call.

1. Dial the access number of the area you are calling from (refer to the list on the back cover of this card).
2. Listen to your account balance and dial your destination number.

For calls within Canada and the US: Dial 1 + Area Code + Phone Number

For international calls: Dial 011 + Country Code + City Code + Phone Number

How to make a call from a non-registered number:

* A non-registered number is a phone number that you haven't registered with your Gold Line account - your PIN will be required before the call is processed.

1. Dial the access number of the area you are calling from (refer to the list on the back cover of this card).
2. Enter your PIN
12-digit PIN provided at the end of your account set up.
3. Listen to your account balance and dial your destination number.

For calls within Canada and the US: Dial 1 + Area Code + Phone Number

For international calls: Dial 011 + Country Code + City Code + Phone Number

Access numbers to use from the area you are calling from:

Montreal:	514-227-7010
Quebec:	418-210-1177
Rest of Quebec:	1-866-590-3927
Rest of Canada & USA:	1-866-301-9461 Charges Apply*

Please visit www.goldline.net/cogeco for rates and charges.

Traveling?

To view the list of available international access numbers from over 65 countries worldwide please visit www.goldline.net/cogeco.

Note the access numbers you are commonly using here:

How to recharge your account using a credit card:

Option 1: Visit our website at www.goldline.net/cogeco and login.

Click on "One Time Recharge" and follow the steps.

Option 2: Call your access number, press ** for menu options and follow the voice prompts.

Option 3: Contact a Gold Line customer service representative at 1-866-619-7708.

Also available on www.goldline.net/cogeco:

- Rates and charges
- Detailed call history
- How to add phone numbers to your list of registered phone numbers

*Rates are based on calls placed through the applicable local access number; additional charges may apply for calls through a toll free access number and public telephones. Rates and minutes advertised are subject to change without notice. A disconnection may occur due to the quality of certain cellular or telephone networks beyond our control. Gold Line cannot guarantee access from every location in the specific countries, and is not responsible for government regulations affecting the services. Usage based on 1-minute increments. Total liability is limited to the value of the account only. For more details on terms and conditions using international access numbers please visit our website at www.goldline.net/cogeco. PPCC-E-0702-00